TERMS AND CONDITIONS

Reservation Policy

There is a **\$100.00 nonrefundable** deposit at time of booking. You may pay for a trip in full at the time of booking if you choose, or the remaining amount owed is due at the time of the guide trip. Payments of cash (preferred), money order, Venmo, or Cashapp will be accepted at the time of the trip. The deposit fee is to hold your trip and keep you on the books.

Under certain circumstances you may be allowed to reschedule your guide trip. The \$100.00 deposit will still be kept, as it is nonrefundable, but the remaining payment amount may be paid on the date of the rescheduled guide trip.

As of 4/1/2025 LGF Guide Service is only offering <u>weekend trips</u>, due to Bobby and Ty working full time in Construction and Law Enforcement.

Cancellation Policy

Cancellations depending on severe or dangerous weather will be decided by your guide on the day of the trip or earlier, depending on the weather. If Bobby or Ty are the ones to decide to cancel or move the trip, the \$100.00 deposit already paid will go towards the rescheduled trip.

Cancellations or reschedules made (3) days or more prior to the trip can 100% be rescheduled and the \$100.00 deposit already paid will be applied to the new trip date.

Cancellations made within (3) days of the trip can be rescheduled but the \$100.00 deposit will be forfeited, as it is nonrefundable.

If no one reaches out to LGF Guide Service or if a guide does not reach out to you/your party to reschedule or cancel, then you are expected to show.

Weather

Your safety is one of our main priorities when you book a trip with LGF Guide Service. We will not operate during dangerous weather conditions such as, severe storms, lightning, or high winds. If weather becomes too dangerous, LGF Guide Service will reach out to you or your party to reschedule. Most of the time we can navigate around the weather by pushing back your trip time and finding calmer coves. If your trip occurs during light weather conditions, your guide will reach out to you/your party for what to expect. If Mother Nature forces your guided trip to be rescheduled, the \$100.00 deposit will go towards the next trip date.

Guarantee

When you book a guided trip with LGF Guide Service, you are guaranteed a fishing trip with a knowledgeable guide. LGF Guide Service will supply poles, tackle, bait, etc for your trip. You may bring your own poles if preferred, but LGF Guide Services are not responsible for broken equipment.

When paying the \$100.00 non refundable deposit at the time of booking, you are guaranteed to have your guided trip on the booked date at the booked time. You are guaranteed to have a guide with knowledge and expertise of Cedar Creek Lake Reservoir. You are expected to be at the meeting location (provided by your guide during booking) on time and ready to go. Also, when paying the reservation fee/deposit, you are ensuring you are prepared to pay for our services on the day of.